

## HOLIDAY HARBOR MARINA

Dear Captain,

August 13, 2018

Thank you for your interest in HHM, we have been serving the local boating community for over 55 years. You can find all the information about HOLIDAY HARBOR MARINA by going to the website [www.holidayharbor.com](http://www.holidayharbor.com) go to "Forms".

If you are currently looking for a new home to keep your boat, should you pre-pay next seasons summer dockage now you can dock at HHM for the remainder of the 2018 boating season (till November 20<sup>th</sup>) at no charge.

We do offer discounts for early pay and first-time customers, but now is the time to qualify for the **Captains Club Membership Program** for the 2018 winter and 2019 boating season. The program is designed to reward our customers who maintain a zero balance on their HOLIDAY HARBOR MARINA house account throughout the year and prepay winter storage in full by September 10<sup>th</sup> and or prepay in full their summer dockage.

### To qualify for the Gold Card, you must:

1. Pre-pay in full winter storage & next season's summer dockage by September 10<sup>th</sup> for the primary boat.
2. Provide HHM with credit card on file so that your account balance is zero every Monday.

### The Gold Benefits include:

- a. **5% discount** on winter storage paid in full by September 10th with cash or personal check or **3% discount** (instead of 2%) when paid with credit card on file.
- b. **10% discount** on summer dockage paid in full by September 10th with cash or personal check or **7% discount** (instead of 5%) when paid in full with credit card on file.
- c. **5% discount** on labor for services performed in season (Memorial Day through Labor Day) with priority scheduling. Invoice must be paid in full with credit card on file at time of billing.
- d. **10% discount** on labor on invoices totaling \$1,000 or more including costs of materials that is performed on the boat during the winter months of December through March and paid in full with credit card on file when invoiced.
- e. **10 cents** per gallon discount for fuel paid at time of purchase with cash or personal check or **5 cents** per gallon discount on fuel purchases paid with credit card on file.
- f. **Free pump out with fuel purchase.**

### To qualify for the Silver Card, you must:

1. Pre-pay in full next season's summer dockage by September 10th for the primary boat.
2. Provide HHM with credit card on file so that your account balance is zero every Monday throughout the year.

### The Silver Benefits include:

- a. **10% discount** on summer dockage paid in full by September 10th with cash or check or **7% discount** (instead of 5%) when paid in full with credit card.
- b. **5 cents** per gallon discount for fuel paid at time of purchase with cash or personal check or **3 cents** per gallon discount on fuel purchases paid with credit card on file.
- c. **Free pump out with fuel purchase.**

When using the **Captains Club Card**, you must present your card at time of purchase in order to assure you receive the additional benefits and discounts.

**Pricing for the 2019 summer dockage click here** [http://www.huronlagoons.com/files/5115/3393/1922/HHM\\_SUM\\_19.pdf](http://www.huronlagoons.com/files/5115/3393/1922/HHM_SUM_19.pdf)

You only need a \$100.00 deposit with a signed Dockage/Rack Storage Agreement to reserve your dock or rack slot for the 2019 season.

**All docks & rack slots without deposits will be considered open and available to rent for the 2019 season after September 10, 2018.**

Anyone looking to change docks within the marina can do so after the September 10<sup>th</sup> deposit deadline. Customers with dockage deposits have first option for changing dock slips.

### There are 3 payment options for summer dockage:

**#1 \$100.00** Deposit balance due March 15<sup>th</sup>

**#2 Payment Plan:** Complete Payment Authorization Form on back, your credit card will be billed equal monthly payments the 15th of each month and ending no later than March 15th of contract season.

**#3 Take 10% discount** off total with payment in full by cash or check by Sept. 10<sup>th</sup> or **5%** discount if paid by credit card.

For winter storage information and pricing follow this link  
[http://www.huronlagoons.com/files/3115/3393/1964/HHM\\_WIN\\_18.19.pdf](http://www.huronlagoons.com/files/3115/3393/1964/HHM_WIN_18.19.pdf)

There are 2 payment options for winter storage: NOTE winter storage is due in full at time of haul-out.

**#1 Payment Plan:**

Complete Payment Authorization Form and your credit card will be billed equal monthly payments the 15<sup>th</sup> of each month and ending no later than March 15th of contract season. Winterizing materials will be charged to credit card at time of invoice.

**#2 Take 5%** discount off total with payment in full by cash or check by Sept.10<sup>th</sup> or **2%** discount if paid by credit card.  
Call the office if you have any questions about winterizing services.

**Note: We will not haul out any boat without signed winter storage agreement.**

**Notice to all winter storage customers. Due to EPA Permit Requirements,** boat bottom power washing will no longer be permitted in the parking lot area of the marina, therefore all boats winter storing at HHM will require bottom washing at time of haul out.

**NOTICE:** There will be a \$50 charge per Golf Cart, Kayak or Jet Ski (on trailer) left on HHM premises for winter, **no exceptions. DO NOT LEAVE golf cart, kayaks, dingy or jet ski by dock area,** they interfere with winter yard maintenance and boat storage. **Contact the office to arrange for storage.**

Every year we continue to reinvest in the marina facilities making improvements where and when we can as part of our never-ending quest to serve you better and assure you that boating is one of the most enjoyable times of your life.

Sincerely,  
The HHM Crew

**NOTE: A new form must be signed each season. You cannot have an open house account without signing a credit card authorization form. Without it you must pay by cash, check or credit card at time of purchase.**  
Any questions regarding house accounts contact Lisa [lisa@huronlagoons.com](mailto:lisa@huronlagoons.com) or call 419-433-3200 ext130

## HOLIDAY HARBOR MARINA Payment Authorization Agreement for Monday Morning Charges

In order to have CHARGING PRIVILEGES for store purchases, fuel, carry out, marine accessories, service work orders, and etc. complete the form below. **Acceptable cards Discover, MasterCard or Visa.**

**NAME ON CREDIT CARD** Please Print \_\_\_\_\_

**ADDRESS** \_\_\_\_\_

**CITY** \_\_\_\_\_ **ST.** \_\_\_\_\_ **ZIP** \_\_\_\_\_

**Email address** \_\_\_\_\_

**Captains Club Gold**    **Captains Club Silver**    **Charging Privileges**   **Payment Plan**  Winter  Summer

At the time of your first purchase and charge to your HHM house account, Lisa will contact you for your credit card information and enter it into the NCR Merchant Solutions system for payment and for payment on all additional charges to your HHM house account throughout the year.

I agree to notify HHM if my account information changes for any reason. This authorization shall remain in effect for one year.

To cancel contact HHM by mail, email [lisa@huronlagoons.com](mailto:lisa@huronlagoons.com) or call 419-433-3200 ext 130

**All credit card information is stored to meet PCI Compliance through NCR Merchant Solutions.**

I hereby authorize HOLIDAY HARBOR MARINA (HHM) to keep my Credit Card information on file through NCR Merchant Solutions for payment on my HHM account for charges accrued to be applied to my credit card on Monday mornings. I further authorize HHM or HHM's agent to email me receipts or other information related to my recurring transactions with HHM. For first time users, we will contact you for your credit card information when your first charge is incurred.